

Terms and Conditions

INGLEBY LODGE HOLIDAYS

The information given on this website, has been compiled as accurately as possible at the time of writing. However, some alterations may have been subsequently made to the property.

In the event of a booking becoming unavailable for any reason, a full refund of all monies will be paid.

The holidaymaker undertakes to keep the premises and all furniture, fixtures, fittings and effects in, or on, the premises in the same state of repair and condition as at the commencement of the holiday. He or she also undertakes to leave the premises in the same state of cleanliness and general order in which it was found.

The owner of the holiday property will be compensated for any damage and breakages, which may occur (fair wear and tear excepted).

The number of persons using the holiday property is NOT to exceed the maximum number stated (9 in The Lodge and 5 in The East wing). A breach of this condition will result in termination of the holiday.

The number of dogs must NOT exceed two. The dogs must be well-behaved, not be allowed in bedrooms and on furniture. No other pets are allowed. A breach of this condition will result in termination of the holiday.

The owner of the holiday property, or his representative, is to be allowed access to the property at any reasonable time during any holiday occupancy.

If the holidaymaker finds it necessary to cancel the holiday before the final balance is due, he should inform the owner immediately who will then endeavour to re-let the property. If the property is re-let, then all deposit monies will be returned less a handling charge of £25.00p. If the property is not re-let then all monies paid are forfeited.

If the holidaymaker finds it necessary to cancel the holiday after the final balance becomes due, whether or not the final balance has been paid, then unless the cottage is re-let the holidaymaker will be liable to the full cost of the holiday.

If you wish to change the dates of your holiday after you receiving confirmation of your holiday, then you will be liable to pay a re-arrangement fee of £25.00p per week booked, any such re-arrangement being subject to availability. **IT IS NOT POSSIBLE TO REARRANGE YOUR HOLIDAY LESS THAN 8 WEEKS BEFORE IT IS DUE TO COMMENCE.**

The owners try to do everything possible to give you a successful and enjoyable holiday. If you have any problems during your stay, please let the owners know as soon as possible.

The owners of the property regret that no correspondence can be entered into regarding complaints made on departure, or after you return home.

Payment of the balance of the total cost of the holiday is due 8 weeks before the date on which the holiday is to commence.

The holidaymaker is responsible for having adequate insurance covering all aspects of the holiday.